

COVID-19 Notice of Bank Branch Lobbies Closed (Drive -thru lanes remain open)

Dear Schertz Bank & Trust Customers:

Schertz Bank & Trust highest priority is the health and safety of our communities, customers, and employees. We are closely monitoring the evolving situation surrounding the Coronavirus (COVID-19) and continue to follow guidance from the Centers for Disease Control and Prevention (CDC), State of Texas, and local authorities.

As of Monday, July 6, 2020 - The lobbies of our branches are closed until further notice for customer traffic. Our drive-thru facilities remain open and are available to assist you with your banking needs. We will still be available by appointment should you have a banking need. Our back-office functions are operational to complete the daily processing of all your account activity and relationships.

These precautionary measures have been taken to limit the potential spread of the virus, to support our employees in the challenging time and to ensure we maintain our ability to serve our customers for the long-term. We remain vigilant in monitoring the situation and are responding to developments as they evolve. We appreciate your patience and flexibility as we move forward in this situation.

We encourage you to take advantage of our convenient services and products:

- Drive-thru facilities
- ATM's
- Debit Cards for cashless purchases
- Pop Money for Person to Person payments
- Online, Mobile, & Telephone Banking
- Online Bill Pay and Loan Payment services

With our suite of digital services, you have the ability to check balances, view transactions and images, check balances, view statements, make payments and transfers, pay bills, deposit checks with mobile deposit, and manage your accounts.

We do not anticipate any impact to our ability to meet your banking needs.

Be aware of fraud and scam attempts. Please be reminded we will never ask for confidential information such as your name, password, personal identification number (PIN), social security number, or other account information over the phone in an email or text. We take financial security very seriously. Please contact us if you have any questions or concerns.

You may email us by going to our web page www.schertzbank.com and use the contact us link or call us at 210-945-7400 Monday through Friday 8:00 a.m. to 5:00 p.m.